



**CENTRAL HARBOURFRONT AND ME (CHARM)**

**FINAL REPORT**

**March 2006**



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## PREFACE

The purpose of this report is to provide an overview of the various stages of the participatory programme and its findings. The report also outlines the basic principles and elements for generating the design brief.

The Task Group, formed under the Sub-Committee on the Harbour Plan Review of the Harbour-front Enhancement Committee (HEC), to oversee the public participatory programme for the enhancement of the Central Ferry Piers and its adjoining area. The programme is known as Central Harbourfront and Me (CHarM). Members of the Task Group are as follows:

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## **EXECUTIVE SUMMARY**

The Central Ferry Piers and its adjoining area (the Study Area) occupy a prime stretch of waterfront in Central. Due to its unique location, the area plays a very important strategic role and its design and development are essential to the public at large. To enable this area to become attractive, vibrant, accessible and symbolic, the Harbour Enhancement Committee (HEC) initiated a public participatory programme to gauge the public and interested parties' views and opinion on enhancement of the Study Area.

The Public Participatory Programme is known as Central Harbourfront and Me (CHarM). The objective of the CHarM programme is to provide a platform for the stakeholders, including the general public, local groups, professional bodies and government departments to express views and comments on enhancement of the Study Area. Since the launch of CHARM in April 2005, a series of public participatory events including a brainstorming session, random survey and interviews, workshop, exhibition and public forum have been held with nearly 3000 participants involved in the various stages of the programme.

Based on the findings collected at various stages of the programme, including over 600 completed survey and 44 face-to face interviews, four main categories of enhancement for the study area prevail. Ideas and visions for enhancement were generalised associated with (1) leisure, (2) tourism, (3) transportation and (4) commercial functions.

### **Leisure**

Participants enjoy the provision of greenery corridors, walkways, roof gardens and plantings. Opinions like increasing the variety of green species for various seasons and functions, improving the characteristic as well as maintaining a continuous and attractive promenade were collected from the public. Relaxing atmosphere composing romantic lighting, quality lighting fixtures and street furniture design was proposed. Visual corridors and vantage points to key landmarks across the harbour were welcomed by the public. Gathering places, recreation areas and performance venues in different size and setting accommodating a wide variety of activities for people of different age groups were also suggested. In addition to this, flexible covers were recommended to be built to suit different weather conditions.

### **Tourism**

Features like temporary or permanent exhibitions to introduce Hong Kong or its district history, integrating interesting traces and images in the fixed or movable structures, quality landscaping, exhibition gallery and a unique design with strong identity were proposed to attract tourists.

### **Transportation**

Strengthening the function of transportation hub, giving the pedestrian priority, making the transportation organically and user-friendly, utilising the opportunities of water



(ferry to outlying islands, Macau and Discovery Bay), land (bus terminal and Central MTR station) and air (Airport railway, Hong Kong Station) transport, mitigating the noise from transportation and making the pedestrian move in a safe and vehicular free condition were proposed to improve the transportation.

### **Commercial Functions**

Additional shopping and dining facilities are recommended to enliven the harbour-front. Tourist-oriented shopping and dining activities are advised to be encouraged. Providing fixed or flexible locations for the leisure, souvenir shops by making them as a part of the landscape, the flexibility of holding flea market in the holidays and designing flexible or modular structures for commercial activities were recommended to improve the commercial functions as well as increase the self-employment opportunities.

Through the various events of the programme, the participants had identified the key problems associated with the existing uses of the Study Area as well as made various suggestions to the future enhancement of the Study Area. In view of its unique location, it was generally agreed that the Study Area should, in addition to its function as a transportation hubs serving the outlying islands, be enhanced to improve its accessibility, provide a wide variety of supporting commercial facilities to add vibrancy to the waterfront environment, as well as to promote the area as a tourist attraction.

Among the various visions and ideas suggested for the future enhancements, the key areas for improvement were the pedestrian connections to adjoining areas; consolidation of the various transportation modes; improvement to the existing landscape and open space facilities; creation of an identity and focus point for the Study Area and development of more shopping and dining facilities.

In addition to the above, the participants also reaffirmed the principle of not allowing further reclamation of the Victoria Harbour.

The public participatory approach adopted for CHarM had successfully aroused the interest of the general public. Participants engaged in various events had made valuable contributions and provided innovative ideas and visions for the proposal. The random survey, interviews and public forum events had provide a in-depth insights to the existing problems and gathered views and vision from a wide spectrums of users and stakeholders as well as from members of the public.

With reference to the findings of the public participatory events, a design brief will be formulated to establish a guiding framework for future implementation.



## 1. INTRODUCTION

Victoria Harbour is a special public asset and a natural heritage of Hong Kong. Lying at the heart of the Central and the Territory, areas around the Central Ferry Piers play a very important strategic role: a show-case for other harbour front areas and a landmark for promoting the image of Hong Kong. The community has a strong desire to protect and preserve the Harbour, including that important fraction at the Central Ferry Piers (Nos. 1-8) and their Adjoining Areas. Based upon this public aspiration, a series of direct public participatory events including a brainstorming session, random survey and interviews, workshop, exhibition and public forum were designed to collect public opinions. They were with the following vision, goals and objectives:

### ***Vision:***

To make the areas attractive, vibrant, accessible and symbolic of Hong Kong - a place for the people and a place of life

### ***Goals:***

- To bring the people to the Areas and the Areas to the people.
- To enhance the scenic views of the Areas and maintain visual access to the harbour-front.
- To enhance the Areas as unique attraction for the public and tourists.
- To create a quality harbour-front through encouraging attractions such as retail, leisure and recreational facilities, and providing an integrated network of open space and pedestrian links to various traffic facilities.
- To maintain a safe and efficient network for the transport of people.

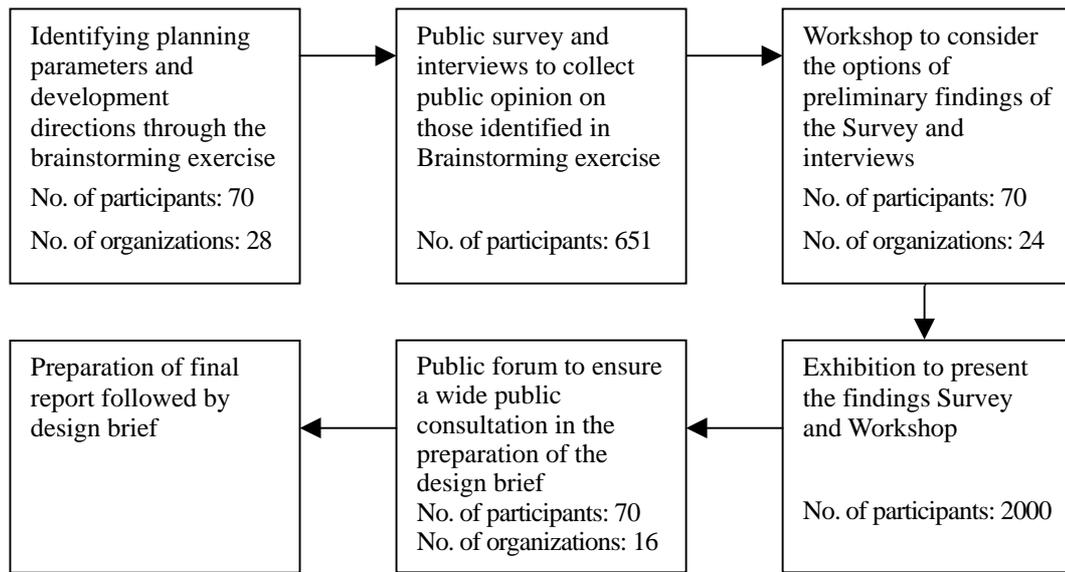
### ***Objectives:***

- To provide a platform for the stakeholders including the general public, local groups, professional bodies and Government departments to exchange views, visions and comments on enhancement of the Central Ferry Piers and their adjoining areas.
- To provide an opportunity for different sectors of the community and Government departments to work in collaboration with a view to formulating a design framework for future enhancement projects in the Study Area.
- To encourage public participation in the planning and design of the Central Ferry Pier Areas
- To collect public opinions for preparation of the design specifications
- To identify the design parameters through the above
- To prioritize these design parameters
- To produce a design specifications for future planning and development of the areas, having taken the above into consideration



## 2. PROGRAMME STRUCTURE

To achieve the above visions, goals and objectives, the following programme structure has been implemented:



The rationale of the above workflow is:

### **BRAINSTORMING SESSION**

The brainstorming session was designed in a form of general and open-minded approach to obtain development and design ideas from participants, with various backgrounds, views and visions for the enhancement of the study areas. The areas of discussion covered the usage/theme, design and landscape aspects.

### **PUBLIC SURVEY AND INTERVIEW**

The public survey and interviews were used to collect public opinion, aiming at focusing the design ideas identified from the brainstorming session.

### **WORKSHOP**

Having identified the various preliminary design ideas in the public survey and interviews, the workshop was used as a platform to discuss, in details, the design parameters and the various main themes to come up with some “design” concepts/schemes/alternatives for the Study Areas. In addition, the workshop offered an opportunity for participants to share information concerning the preliminary designs and obtain feedback.



## **EXHIBITION**

At the exhibition, the design ideas for the Study Areas were presented through numbers of exhibition panels. At the same time, a questionnaire survey was used to invite viewers to express their preference to the various design ideas.

## **PUBLIC FORUM**

Public forum was organized to ensure a wide public consultation on all aspects before the preparation of the design brief.



### 3. **BRAINSTORMING SESSION**

In order to obtain development and design ideas from participants with various backgrounds, views and visions, brainstorming session was organized in the Surveyors Learning Centre, The Hong Kong Institute of Surveyors, 8/F Jardine House, Central, Hong Kong on 21 May 2005 (Saturday) from 9:00am to 12:30pm. Discussion areas covered the usage/theme, design and landscape aspects.

Representatives from various organizations were participants in the brainstorming session. Please refer to **Appendix I** for the list of participants.

#### 3.1 **Objectives**

In order to stimulate / generate design ideas and parameters for the Central Harbourfront Areas, the Brainstorming session was designed to fulfil the following objectives:

- To encourage public participation in the planning and design of the Central Ferry Pier Areas.
- To collect concerns and views from different sectors of the community.
- To identify the desired facilities, functions and overall appearance of the Areas.

#### 3.2 **Findings**

‘Accessibility’, ‘Financial Centre’, ‘Environmental Setting’ and ‘Mix of People’ were identified to be the major characteristics of the Study Areas. However, the harbourfront was currently used only by local residents, visitors, transportation operators/users, workers and domestic helpers. Being a transportation hub in the town centre and, simultaneously, close to the natural heritage of the territory (Victoria Harbour), some participants commented that the Areas unfortunately lacked any integrated planning, sufficient facilities, tourist attractions, the desired environment and transportation connectivity.

There were more than 130 functions suggested for the Study Areas. Participants expected that the future development should enhance the image of the Study Area, provide facilities and venues for organising social activities and enhance connectivity of the various transportation facilities.

Participants had generated over 150 ideas for enhancing the facilities for the Study Areas, including providing landmark/sculpture to enhance the public image, centralization of different modes of transportation, and providing various facilities for promoting activities in the Areas. The different themes for improving the



appearance of the areas such as “water” (e.g., sculpture with shape of wave), “natural harbourfront” (e.g., landscaping promenade), “historical” (e.g., showing the history of Victoria Harbour), etc. were also proposed.

### 3.3 Conclusion

The participants at the brainstorming session generally agreed that the Victoria Harbour is an important asset of Hong Kong and the Study Area, with a wide stretch of waterfront enjoying a good view of the Victoria Harbour, should be enhanced for the enjoyment of the public.

The participants expressed that while the Study Area is located in the Central of Hong Kong, it is not easily accessible. Pedestrian connections to and from the Central District and adjoining developments via the existing footbridges are confusing and unattractive. The existing open space, sitting out area are insufficient and the landscaping are limited and unattractive. The area is poorly layout and lacking supporting facilities such as retail and dining for visitors. In addition, air pollution from vehicles and ferries affect the enjoyment of this nature open setting of the waterfront.

During the session, participants identified over 130 functions they considered the Study Area should have. Participant expected that the future development should enhance the Study Area’s public image, facilitate organization of some social activities (sports and retails) and enhance connectivity of various transportation facilities.

Based on these functions, the participants suggested over 150 enhancement ideas for the Study Area. These ideas mainly related to the introduction of various facilities such as landmark, facilities for retails and dining, better pedestrian connections and centralised transportation interchanges. Improvements to the landscaping and air quality were also considered important.



## **4. RANDOM SAMPLE SURVEY AND INTERVIEW**

Based on the results of the brainstorming session, a random sample survey was conducted to collect opinions of users of the Study Areas and on five core parameters, namely: (1) the functions of the Study Areas, (2) accessibility and transportation, (3) facilities in the Study Areas, (4) services to be provided, and (5) design and appearance.

### **4.1 Objectives**

The objective of “Random sample survey and interviews” is:

- To collect users’ and stakeholders’ opinion on the core parameters of enhanced pier areas on the basis of the findings of the brainstorming session.

It comprises two major components, namely (1) a random sample survey of the users of the Study Areas on their ideas of core parameters of enhanced pier areas and (2) face-to-face interviews with, including but not limited to, professional institutes, harbourfront-related organizations, community leaders and users of the Study Areas on their suggestions of the core parameters of enhanced pier areas.

### **4.2 Random Sample Survey**

Random Sample Survey was conducted from 9 July to 17 July 2005. Three locations were chosen as sampling points, namely, (1) the footbridge leading to Two International Financial Centre, the part of Man Yiu street within the Study Areas, and (2) the corridor outside the piers. A systematic sampling procedure was adopted in this survey. They were taken out as 4.2.1 to 4.2.3. A total of 651 respondents were interviewed. (Copy of questionnaire attached as **Appendix II**)

#### **4.2.1 Sampling Procedure**

All users aged 12 or above (regardless of nationality, gender and purpose of using the Study Areas) constituted the sampling frame of the study. The interviewers selected every 10th user who came up in the spot after selecting a person at random as a starting point and sought their consent to be interviewed. If an individual refused to participate, the next 10th user was approached and invited to be interviewed.



## 4.2.2 Findings

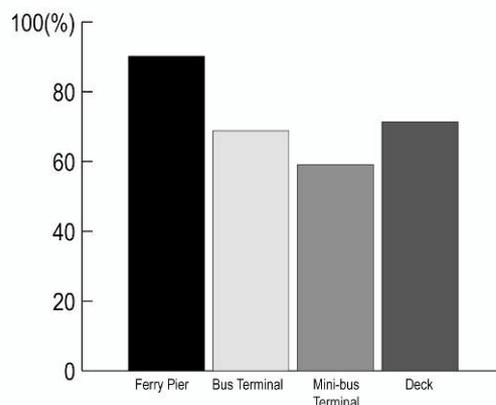
- Functions of the Study Areas

The function that most respondents considered important was “leisure”; more than half of the respondents (62.5%) selected this. Three functions, namely “tourism”, “transportation”, and “recreation” were also considered important by more than 40% of the respondents. On the other hand, only a minority of respondents (less than 20%) favoured the idea of developing or converting the Study Areas for commercial or residential purposes.

- Accessibility and Transportation

Respondents preferred the status quo. Most of them favoured retaining the ferry piers (90.2%), the bus terminal (68.8%), and the mini-bus terminal (59.1%). Also, more respondents (53.1%) preferred to maintain the bus stations at ground level and maintain its role as a traffic interchange (50.8%). Participants of the Brainstorming session suggested several measures

Transportation Function

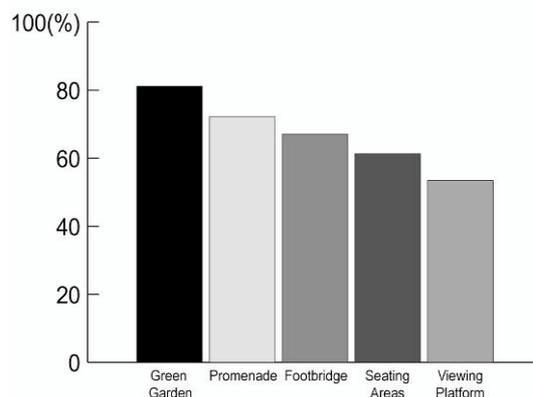


to enhance the transportation function of the Study Areas. Respondents in the survey were asked to indicate whether they agreed with the suggestions. Five suggestions were endorsed by more than half of the respondents, namely, building a deck above the bus stations in order to separate the pedestrians and the vehicles (71.4%), building pathways to connect the business area and the harbour-front facilities (66.5%), improving signage or traffic signs (65.4%), offering shuttle bus service (63.1%) and building travellers (61.0%). On the other hand, suggestions for mono-rail shuttle train, extended tram service, and building helicopter landing pad were deemed important by less than 35% of the respondents.

- Facilities in the Study Area

Participants of the brainstorming session suggested a number of facilities for the enhancement of the Study Areas. Five suggestions were endorsed by more than half of the respondents, namely a Green garden (81.1%), a promenade at harbour-front (72.2%), a covered footbridge (67.1%),

Facilities



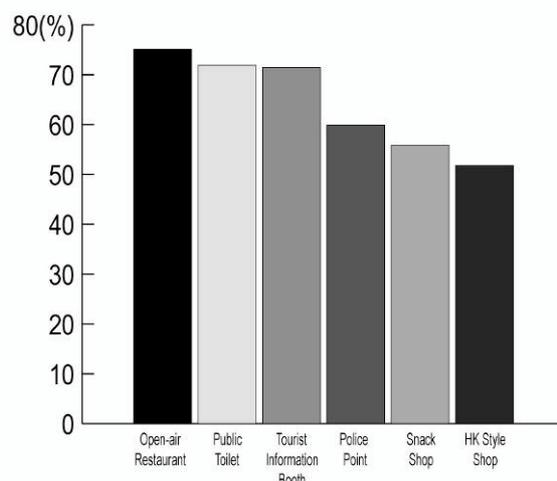


public seating areas (61.3%), and viewing platform and telescopes (53.4%). The findings tallied with the view that the Study Areas should primarily perform the leisure function. On the other hand, facilities for recreational activities such as exercise/jogging trails, children’s playground or fishing area were considered important by less than one third of the respondents.

- Services Expected in the Study Areas

Participants of the brainstorming session suggested a number of services that could be provided in the enhanced Study Area. Six services were considered important by more than half of the respondents, namely open-air restaurants (75.1%), public toilet (71.9%), tourist’s information booth (71.4%), police point (59.9%), shops for selling snacks (55.8%), and traditional Hong Kong style shops (51.8%). These are basic facilities, or services that help users relax and have an enjoyable time. On the other hand, only a minority of respondents were supportive of the more elaborate proposals such as flea market, book shops, music centre, museum, eco-park, library, rickshaw service, and marriage registry.

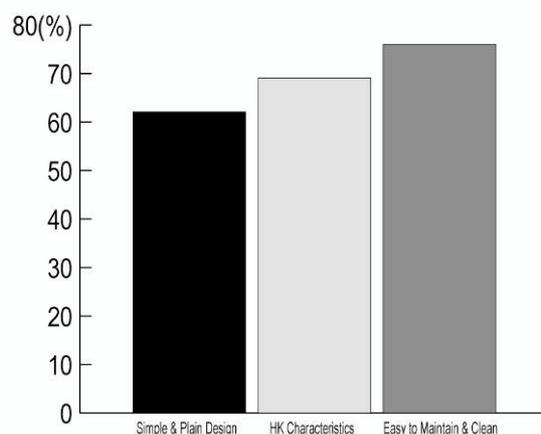
Services Expected



- Design and Appearance

Participants of the brainstorming session suggested a few design ideas and decorative elements. Green plants received support from most respondents (77.7%). Three other ideas, namely stylish landmark or sculptures, stylish street lamps, and fountain were also deemed important by some half of the respondents. On the other hand, elegant decorative lightings received least support (36.6%) from the respondents.

Design and Appearance

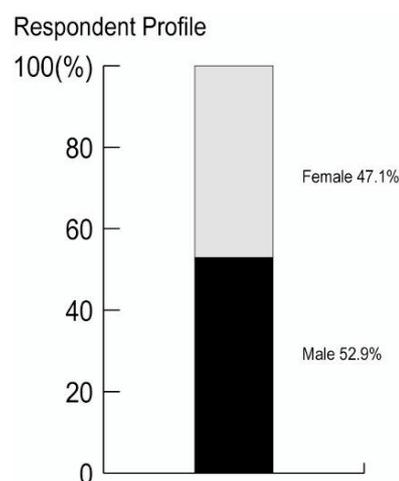




In the brainstorming session, different participants suggested ideas which were to some extent incompatible with each other. Respondents of the survey were asked to indicate their preference between the options. The single item which received support from the great majority of respondent was limiting the height of built structures (92.6%). Apart from this, more respondents tended to favour simple and plain design (62.1%), styled with Hong Kong characteristics (69.1%), and one which was easy to maintain and clean (76.0%). Respondents were split concerning whether the Study Area should incorporate the features of the Central financial centre.

#### 4.2.3 Respondent Profile

A total of 651 respondents were interviewed. Among them, 52.9% were male, and 47.1% were female. The median age group was 31-40 years. More than half of the respondents (51.3%) had secondary education. The majority of the respondents (92.6%) were Cantonese-speaking. Most of the respondents were from districts other than the Central, Sheung Wan or outlying islands (61.6%), and 28.0% were outlying islands residents. Only a minority of the respondents (2.8%) were non-local tourists.



#### 4.2.4 Conclusion Drawn

From the findings, it can be concluded that the majority of the respondents support that the Study Area should primarily perform the “leisure” function. The “tourism” function and the transportation function also receive support from about half of the respondents. In line with this view, the facilities deemed important in the enhanced Study Area are green garden, a promenade, seating areas, viewing platform, open-air restaurants, and shops selling snacks. Serenity rather than activity or ornamentation (such as beautiful outlook, imposing design, and elegant decorative lightings) is appreciated. As to accessibility and transportation, most of the respondents prefer to maintain the existing status of the piers and the bus and mini-bus terminals. They welcome the ideas of improving signage or traffic signs and offering shuttle bus service. They also like the idea of creating a deck above the bus station to separate the pedestrians and the vehicles, and building pathways and travellers to smooth the way of pedestrians.



### 4.3 Face-to-Face Interviews

Face-to-face interviews were conducted with representatives of professional institutes / academic people/ business sector and harbourfront-related organizations, community leaders and users of the Study Areas. They gave in-depth comments and suggestions on the above-said core parameters.

#### 4.3.1 Data Collection and Analysis Procedures

An invitation letter was sent to the target respondents for arranging a face-to-face interview of around 45 minutes. Follow-up phone calls were made by professional interviewers to fix the date, time and place of interview.

#### 4.3.2 Respondent Profile

A total of 44 face-to-face interviews were completed with a diverse spectrum of key stakeholders of the Study Area through a semi-structured questionnaire. (Copy of questionnaire attached as **Appendix III**)

#### 4.3.3 Findings

- Functions of the Study Area  
The five commonly mentioned functions of the enhanced Study Area were, in descending order, (a) venue for leisure, recreation and community activities – a tranquil area and resting place in busy Central; (b) sea-land transportation hub with cover – to facilitate citizens' connect to land or sea transportation; (c) connecting areas; (d) landmark of Hong Kong to promote tourism; and (e) venue and facilities for cultural or performance arts.
- Transportation elements and design of the Area  
The majority of respondents thought that the existing ferry piers should not only be retained but be beautified into modern piers with special characteristics such as clock tower with sculptures and special lightings etc. At the roof-top of the piers, there should be open restaurants, bars or cafés for visitors to enjoy the harbour view.
- Design of the environment of the Area  
The most frequently suggested environmental design features of the Study included, in descending order, (a) green garden; (b) promenade at harbour-front; (c) open air plaza as performance venue; (d) covered footbridge, pathways for pedestrians to connect people with the piers; (e) viewing platform, telescopes; (f) gallery for holding exhibitions, introducing outlying islands and Central & Western District; and (g) public seating



areas with abundant seats of special design.

- Services provision in the Area

The dominant views on the services that should be provided in the enhanced Study Areas included, in descending order, (a) open-air restaurants, food court or fast food shops at roof-top of the piers for enjoying the sea view with cover; (b) tourists information booth; (c) traditional Hong Kong style shops that must match the style and image of these Areas; (d) open-air cafe and bars at roof-top of the piers for enjoying the sea view with cover; (e) public toilet; (f) shopping for selling snacks; and (g) police point.

- Decorative elements and beautification of the environment of the Area

The dominant views of the respondents on the decorative elements and beautification of the environment of the Areas appeared to be turning the enhanced Study Area into a green area or park with a variety of plants and flowers, and with abundant, comfortable seats for the public and tourists to enjoy the harbour view and breathe fresh air.

- Design features of the Area

The five most important design features for the enhanced Study Area should be, in descending order, (a) a green area with a variety of plants; (b) an open area that the buildings and structures, if built, should not obstruct the sea view; (c) easy to maintain and clean; (d) a place where the traffic and leisure activities should be separated; (e) reduce inflow of vehicles into the area; and (f) a simple and plain design.

#### 4.3.4 Conclusion Drawn

The following core parameters of the enhancement of the Central Ferry Piers and adjoining areas were generated from these interviews: (a) a greening and open area, such as a park, or a seating area with decorative designs for citizens and tourists to enjoy the sea view; (b) retaining and redecorating the piers with open restaurants, cafe, bars on the roof-top; (c) pathways or covered footbridges connecting the MTR, the buses, other land transports, surrounding buildings, and the piers to convert it into an accessible sea-land transportation hub; (d) reducing traffic to these Areas and separating the traffic from the pedestrians, preferably with the roads, terminals put underground; and (e) adopting modern, simple and plain design for the built structures in the enhanced Study Areas, with their heights limited so as not to obstruct the sea view.

## 4.4 Conclusion



Comparing the findings gathered from the random sample survey and the face-to-face interviews, we can see great similarities between the views of the public and the representatives of organizations and specific users. Basically, the preferred functions of the enhanced Study Area are leisure and transportation, whereas few respondents opt for converting the Area for commercial or residential purposes.

The transportation function of the Study Area was highly valued, and respondents in general thought that the piers and the terminals should be retained. In addition, respondents saw the need to further enhance the appearance of the piers and the Area.

Several principles for enhancing the Area were considered important by most respondents, including greening the area, enhancing accessibility, limiting the height of the built structures, and easiness to maintain and clean.

However, the public and the respondents in the face-to-face interviews had different opinions concerning whether the bus stations should be placed underground. More of the respondents in the random sample survey prefer maintaining the stations at ground level, whereas the respondents in the face-to-face interviews saw the merit of the conversion.



## 5. WORKSHOP

Based on the results of the Random Sample Survey, a workshop was organized in the Surveyors Learning Centre, The Hong Kong Institute of Surveyors, 8/F Jardine House, Central, Hong Kong on 8 October 2005 (Saturday) from 9:00am to 12:30pm. Five discussion groups were identified on four major topics: Commercial, Leisure, Tourism and Transportation. In order to facilitate participants to understand findings of the previous activities to establish a common platform for discussion, the Consultant had delivered a brief presentation of the harbour-planning principles, the existing site layout and adjacent areas, and the results of the survey and interviews. Representatives from various organizations were participants in the workshop. Please refer to **Appendix IV** for the list of participants.

### 5.1 Objective

The objectives of the Workshop were:

- to facilitate public participation in the planning and design of Central Ferry Pier Areas;
- to review and focus the information collected from the previous activities;
- to identify the primary functions (visions) for the Areas; and
- to develop different themes via a systematic decision process

### 5.2 Procedure of Deliberation

Five groups of participants were guided through the ‘Information’, the ‘Vision’ and the various ‘Creativity’ phases based upon the findings obtained from the **Brainstorming** session and the **Random Sample Survey and Face-to-Face Interviews**, and encouraged to express their ideas and opinion with the ultimate target of establishing an ideal design for the Areas.

### 5.3 Findings

- ‘Provision of Commercial Activities’, ‘Environment Enjoyment’, ‘Tourist Attractions’ and ‘Convenience’ were identified as the major points to be accomplished for the enhancement of the Study Area.
- Summary of proposed ideas as shown in the following table:



Themes	Roof of piers	Promenade	Accessibility	Function Bldg /Activities
1. Commercial (alternative 1)	<ul style="list-style-type: none"> <li>- open-air café</li> <li>- restaurants</li> <li>- gardens</li> <li>- exhibition</li> <li>- mini-museum</li> </ul>	<ul style="list-style-type: none"> <li>- greenery corridor</li> <li>- chairs /seating benches</li> <li>- theme: 'romance' corridor</li> <li>- kiosks</li> <li>- screening layer</li> </ul>	Footbridge to link IFC	A low rise shopping mall
2. Commercial (alternative 2)	Ditto	Ditto	-	<p>A deck with 60% skylight between IFC &amp; the piers.</p> <p>A low-rise shopping mall.</p>
3. Leisure	<ul style="list-style-type: none"> <li>- landmark</li> <li>- restaurant</li> <li>- kiosks /shops</li> </ul>	<ul style="list-style-type: none"> <li>- landscaping</li> <li>- stylish landmark</li> <li>- performance space</li> <li>- observation building</li> <li>- special lighting /feature</li> </ul>	<p>elevated covered walkway /footbridge</p> <ul style="list-style-type: none"> <li>- to connect all piers</li> <li>- to extend to IFC &amp; Central MTR stations</li> </ul>	2-level podium
4. Tourism	<ul style="list-style-type: none"> <li>- huge landmark</li> <li>- piers designed with different themes (refer to the Island's characteristics)</li> </ul>	<ul style="list-style-type: none"> <li>- waterfront landscaping area</li> </ul>	<ul style="list-style-type: none"> <li>- Retain Ferry Piers</li> <li>- transportation hub on underground level</li> <li>- to extend covered walkway from IFC to pier no.3</li> <li>- to add 2 footbridges between MTR stations &amp; piers</li> <li>- to install escalators and lift facilities</li> <li>- to built a flat path</li> </ul>	<ul style="list-style-type: none"> <li>- landscaping and greening areas on ground level</li> <li>- remove existing refuse collection areas</li> </ul>
5. Transportation (1)	<ul style="list-style-type: none"> <li>- offices</li> <li>- shopping malls</li> <li>- 'creativity industry'</li> <li>- coffee shops</li> <li>- local restaurants</li> </ul> <p>To reconstruct the piers with stepwise design</p>	<ul style="list-style-type: none"> <li>- to construct a cultural and historical promenade</li> </ul>	<p>Connection of water-land-air traffics</p> <ul style="list-style-type: none"> <li>- to retain existing bus terminal</li> <li>- to widen existing walkway</li> <li>- to extend walkway from piers to town center in Central</li> <li>- to extend walkway from piers to Shun Tak Centre</li> <li>- to reconstruct staircases</li> <li>- to display transportation information</li> </ul>	
6. Transportation (2)			<ul style="list-style-type: none"> <li>- Monorail between IFC and harbourfront</li> <li>- elevated covered walkway to connect harbourfront and the IFC, Central MTR &amp; HK MTR stations.</li> </ul>	<ul style="list-style-type: none"> <li>- promote economic activities</li> <li>- balance transportation and leisure</li> </ul>



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- underground transportation facilities  
network, e.g., tunnel or  
subway.

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## 5.4 Conclusion

In total, 33 ideas were selected as the key ideas from the original 250 ideas generated in the previous Brainstorming session. Although each group was assigned with a particular topic, participants were reminded to integrate all the functions identified in their discussion of the proposed themes. As 'accessibility' was considered as one of the key elements for the Study Areas, the existing ferry piers, bus stations and covered walkways were suggested to be retained in the Study Areas, Open-air cafés, restaurants, gardens and landmark were proposed on the roof-top of the piers to allow commercial activities and harbour enjoyment, while a landscaped promenade was proposed along the harbourfront to attract tourists and enjoy sea viewing.

Although the participants agreed to improve the connection between the harbourfront and the town centre in Central (IFC, Central MTR station and HK station), different elements could also be designed to fulfil the demand for both leisure and transportation facilities, including (1) a full deck occupying the whole study areas with 60% skylight /footbridge, (2) a 2-level podium occupying part of the study area, (3) an underground transportation hub, (4) an extension of walkway to east, west and south, and (5) a monorail and an elevated covered walkway.

All identified visions, selected ideas and the six themes (shown as the above table) will be further discussed by Exhibitions and Public Forum.



## **6. EXHIBITION**

The findings from the Brainstorming and Workshop sessions were presented by means of on-site exhibition within or near the Study Areas and a Public Forum has been arranged to further collect public views on enhancing planning and design of the Central harbour-front areas. The message about “Central Harbour-front and Me” has been publicized to the public through the public media including newspaper reports and the 10-day field exhibitions.

Publicity materials such as posters and pamphlets had been prepared which helped attract public’s attention and encourage expression of their views through returning the attached questionnaires.

The exhibition was organized in two major areas, they were:

- Site 1: Footbridge between One Exchange Square & World wide House
- Site 2: Covered walkway between Pier no. 5 and Pier no. 6

It was held on 17 to 26 November 2005. The venues were identified through a series of site visits organized by the consultants and some Task Group members in September 2005.

### **6.1 Objectives**

The objectives of the Exhibition are:

- To show the findings and enhancement ideas generated from the previous activities including brainstorming, survey and interviews, and workshop.
- To enable the public, including stakeholders of the various organizations and social groups, to provide a first-hand input on the collected ideas and schemes.

### **6.2 Exhibition Format**

Eight 1m x 2m exhibition panels with spot lights and counter-weights were placed at each site in a diamond-shape layout from 17 November 2005 to 26 November 2005. Posters and pamphlets have been designed and delivered to the major stakeholders, schools, government departments, NGOs, etc. in November 2005 to publicize the event.

The eight panels were designed with the following themes:

- Panel 1: Introduction of Harbourfront Enhancement Committee;
- Panel 2: Survey Findings;



- Panel 3: Ideas from Workshop;
- Panel 4: Opportunities for Leisure;
- Panel 5: Opportunities for Tourism;
- Panel 6: Transportation;
- Panel 7: Opportunities for Commerce; and
- Panel 8: Your Comments.

Pamphlets with a questionnaire designed to solicit feedback from visitors on different topics of the exhibition panels were placed at the exhibition sites with a collection box placed nearby to collect the completed questionnaires. The questionnaire was designed according to the findings from the earlier Brainstorming and Workshop Sessions with the ideas from the two sessions being generalized into 19 ideas in the questionnaire. (Chart of Questionnaire findings attached as **Appendix V**)

### **6.3 Findings and Conclusion drawn**

At the end of the events, 62 comments were collected, which were categorized into different subjects namely: “Needs for more facilities”, “Landscaping and Greening Issues”, “Environmental Issues”, “Transportation Issues” and “Reclamation Issues”.

A total of 131 completed pamphlet questionnaires were received as at 26 November 2005 either from the Exhibition sites or fax transmission. In these 131 completed questionnaires, out of the 19 ideas listed in the pamphlet, 64% of the respondents chose “Landscaped Promenade”; 44% chose “Observation Lookout”; 41% chose “Piers design with local characteristics”; 38% chose “New transport link to Central” and “Design with Hong Kong’s identity” and another 35% chose “Stylish landmark and Sculpture” as well as “ ‘Romantic’ corridor”. The data was collected and analyzed with the other feedbacks from the later Public Forum.



## 7. **PUBLIC FORUM**

Following the exhibition, a public forum was held on 26 November 2005 at the roof garden above Piers no. 3.

The Public Forum aimed at ensuring an open and wide public participation in the planning and design of the Central Harbour-front.

Five panellists were invited to host the Forum, namely:

1. Hon Patrick LAU Sau-shing, SBS, JP (Member of Legislative Council)
2. Dr Alvin Kwok N.K. (Chairman of “Central Harbourfront and Me”)
3. Mr Vincent Ng (Chairman of HEC Sub-committee on Harbour Plan Review)
4. Ms CHENG lai-king (Members of Central and Western District Council)
5. Ms LEE kwai-chun, MH (Members of Island District Council)

Around 70 participants attended the forum. Topics relating to the “Environmental Issues”, “Transportation Issues”, “Tourism / Commercial Issues”, “Design Considerations”, “General Observations” and “Leisure and Public Use Issues” were the main focus of the discussed. Please refer to **Appendix VI** for the list of participants.

### 7.1 **Objectives**

The objectives of the Public Forum were:

- Ensure an open and wide public participation in the planning and design of the Central Harbourfront; and
- Collect public views on the enhancement of the Central Ferry Piers (nos. 1-8) and their adjoining areas.

### 7.2 **Issues Discussed**

#### 7.2.1 Environmental Issues

- The harbourfront should be a place for people only, rather than vehicles.
- External pollution sources should be kept away from the harbourfront areas.
- It should stop ferries from using fossil fuel (diesel) but a clearer fuel.

#### 7.2.2 Transportation Issues

- There should be harbourfront trams connecting the harbourfront areas to the nearby CBDs.



- It is found difficult to travel from the Central CBD to the harbourfront areas while the existing elevated walkway is unattractive and inconvenient to old and disable users.
- Footbridge is not the only option for connecting the Piers with the Central CBD.
- There should be a balance between the needs of clear air (restriction of vehicles to the promenade) and the needs of residents living on the Islands to access the transport services.
- Ferry services are too expensive and the ferry operators should consider using different ferry models with less polluting fuels.
- The future development of Hong Kong should consider the use of ferry services as a major mode of transportation.

#### 7.2.3 Tourism / Commercial Issues

- It should enhance the promenade area for organizing and celebrating outlying islands' events.
- The recent administrative procedures for establishing stalls, kiosks, etc. at the harbourfront areas are too complicated, which deters people from doing so.
- Food or snacks having strong local characteristics need to be encouraged at the harbourfront areas.
- There should be more street life as street shops, which is one of the major characteristics of Hong Kong, to attract more visitors.

#### 7.2.4 Design Considerations

- The harbourfront areas should have a world class design. Detailed design should be considered carefully.
- The design should focus on connection between Central and the Outlying Islands.
- It should re-think the need of “standardized” design to enhance the “true beauty” of the harbour-front.
- Ferry Piers should be designed with Outlying Islands' characteristics.
- “Design” is the key leading to the success of an “active harbourfront”.

#### 7.2.5 Social Issues

- Complicated administrative procedures and bureaucratic mindset of some Government Departments need to be rectified in planning and design of the Areas.
- Hong Kong should set up a community planning fund for organizations to arrange public participation programmes for different areas.
- It should utilize the existing piers' rooftops to arrange social activities.



- It should use one of the Piers' rooftops as the permanent venue for the regular Town Planning Board meeting.

#### 7.2.6 Leisure

- It should introduce a "Festival Pier" concept and to arrange different "themed" activities.
- It should create a sense of mood in the areas by means by music, urban design, etc. to make the areas enjoyable by people other than ferry users.
- Open theatres and performance areas can be added to the harbourfront areas.
- The future design should bring people closer (nearly can touch it) to the water.

#### 7.2.7 Educational

- Some expressed that students should be invited to join the Public Forum as a form of education.
- The Piers' rooftop forum idea and on-site education programmes should be introduced to the Schools' Headmaster Committee in the Central and Western Districts.
- Education is an important issue and should arrange more forums about the harbourfront areas, especially to the students.
- Workshops can be arranged on the Piers' rooftop for teaching local traditions or cultural arts.
- If the Forum that held regularly at the Victoria Park can be arranged on the pier's rooftops, it may attract more focus onto the harbourfront issues.

### 7.3 Conclusion

Majority of the feedbacks and comments from the Exhibition and Public Forum were about "against reclamation" and "against pollution" to the areas; the others included attracting people by different activities in the Harbour-front areas and providing more greenery areas, better leisure and transport facilities as well as designing and planning the promenade with a locally characterized concept.

Comparing with the earlier findings, the Exhibition and the Forum have highlighted the following issues: "Widening existing promenade", "Transport information display", "Providing more escalators and lifts, Performance venue", "Observation lookout", "Exhibition gallery/Mini-museum" and a "Romantic corridor".

Apart from the above comments received from the Public Forum, an extra 32 of pamphlet questionnaires about "What would you like to see?" containing 19 most



preferable ideas that generalized from public opinions were received (a total of 163 pamphlet questionnaires were received, including 131 received earlier during the exhibition period). Open and wide public participation is ensured in the planning and design of the Central Harbourfront.



## **8. CONCLUDING SUMMARY**

From the series of public participatory events launched since April 2005, participants could express their opinions in a more directly way through the events. Participants were actively participating in all the events, nearly 3000 participants were involved in the programme. Opinions from participants with various backgrounds, views and visions were collected. Four main functions are suggested for the Study Areas; namely, leisure, tourism, transportation and commercial. The following summarises the proposals to strengthen these functions:

### **8.1 Leisure**

To allow the general public and visitors to enjoy a green and relaxing environment, it is necessary to maximise the potential for providing green corridors, walkways and roof gardens and plantings; includes variety of green species for various seasons; and maintain a continuous and attractive promenade. Layout should be designed to minimise the noise pollution induced by ferries and vehicular traffic; create a number of spots and places for an atmosphere of natural settings; and provide featured and romantic night lighting with quality lighting fixtures and street furniture.

To facilitate the users to enjoy the harbour view, vantage locations and different layers of viewing should be provided with visual corridors to view the landmarks across the harbour.

The Study Area should also provide a place for recreation, gathering and social functions, thus in the layout, gathering and recreation places in different dimensions, shape and pattern of enclosure should be provided to accommodate different activities for people from different ages and people through these provision. Weather protected areas should be provided for formal and informal performance as well as venue for street arts exhibitions. Translucent or transparent materials should be used wherever possible to minimise visual impact and allowing maximum nature lighting.

### **8.2 Tourism**

To promote Hong Kong as a world-class city for tourism, features like temporary or permanent exhibitions to introduce Hong Kong or its district history are necessary to be proposed.

Other features like integrating interesting traces and providing interesting images in the fixed or movable structures were also proposed to facilitate tourist's need and attract tourist's attention.



To achieve vibrancy on the harbour-front area, quality landscaping with southern China characteristics were suggested to be provided. Exhibition gallery and a unique design with strong identity could help to impress the visitors and the tourist to enhance the entire legibility.

### **8.3 Transportation**

Transportation is a critical issue that affect the accessibility of the entire area, with response to this, the function of transportation hub should be strengthened, also, the layout should be well organized to allow busy access and connection to and from various mode of transport. They should also be designed minimize air and noise pollution from it. The opportunity of water (ferry to outlying islands, Macau and Discovery Bay), land (bus terminal and Central MTR station) and air (Airport railway Hong Kong station) transport should be utilized. Linkages should be provided from the study area to the Airport railway Hong Kong Station and Shun Tak Centre in the west and CRIII.

Priority should be given to the pedestrian for the sake of pedestrian safety. Vehicular free condition could be proposed. Other facility like cantilever should be provided to protect the tourist from the bad weather.

### **8.4 Commercial functions**

Commercial activities can help to enhance the vibrancy of the harbour-front area. It can also help to increase the opportunities of self-employment. Activities like flea market during the holidays or a venue that provide flexible or modular structures should be provided. In response for enhancing tourism, tourist-oriented commercial activities are advised to be encouraged.

Other leisure shopping facilities like fixed or flexible locations for the leisure and souvenir shops or making the shops or stalls part of the landscape can help to make the place more enjoyable.

The concluded design features and parameters summarized as 8.1 to 8.4 are generally in line with the findings from the series of participatory events. Four main functions are suggested for the Study Areas; namely, leisure, tourism, transportation and commercial functions.

In addition to the above, the participants also reaffirmed the principle of not allowing further reclamation and causing pollution of the Victoria Harbour.

Derived from the views and comments received from the public, promoting tourism, enhancing vibrancy, improving accessibility and strengthening its functions are aims to be achieved in future development. Any future development is obligated to associate with the above findings.



In conclusion, the public participatory approach adopted for CHarM had successfully aroused the interest of the general public. Participants engaged in various events had made valuable contributions and provided innovative ideas and visions for the proposal. The random survey, interviews and public forum events had provide a in-depth insights to the existing problems and gathered views and vision from a wide spectrums of users and stakeholders as well as from members of the public. With reference to the findings of the public participatory events, a design brief will be formulated to establish a guiding framework for future implementation.



## **Appendix I** – Participants in the brainstorming session

	<b>Organization</b>	<b>Name</b>
<b><u>Group 1</u></b>		
1.	HK General Chamber of Commerce	Mr. Bernard HUI
2.	People’s Council on Sustainable Development	Dr. Wing-tat HUNG
3.	HEC	Dr. Alvin N. K. KWOK
4.	Hong Kong and Kowloon Ferry Limited	Ms. April LAM
5.	ACLA	Mr. Alan LIANG
6.	CEDD (HKI &Is Dev Off)	Mr. Keith TANG
7.	ETWB	Mr. Alex WONG
8.	HK District Planning Office, Planning Dept	Ms. Amy Ming Yee WU
9.	Island District	黃開榆先生
10.	Island District	何容喜先生
<b><u>Group 2</u></b>		
1.	Chung Wan and Mid-levels Area Committee	Ms. Yim-lung, Lilianna AU
2.	The Real Estate Developers Association of HK	Ms. Selene CHIU
3.	Discovery Bay Transportation Services Ltd	Mr. Eric CHU
4.	Marine Department	Mr. C. P. HO
5.	Centre for Envir’l Policy & Resource Mgt	Dr. Pong-wai LAI
6.	HEC	Mr. Vincent NG
7.	Planning Department	Miss Joan SO
8.	Mass Transit Railway Corporation	Mr. Steve YIU
9.	Island District	吳崇敬先生
10.	Island District	溫東林先生
<b><u>Group 3</u></b>		
1.	C&W DC	Ms. Lai-king CHENG
2.	Planning Department	Ms. Carol CHEUK
3.	Islands District Office	Mr. Decem LAM
4.	Is District	Ms. Kwai-chun LEE
5.	Centre for Envir’l Policy & Resource Mgt	Dr. Wai Ying LEE
6.	HEC	Mr Kong-yui LEUNG
7.	Chung Wan and Mid-levels Area Committee	Mr. King-tong LIU
8.	CityU Professional Services Ltd.	Dr. Thomas TONG
9.	MTRC	Mr. Wilfred YEUNG
10.	New World First Ferry Services Ltd.	Mr. Philip TUNG
11.	Is District	曾家明先生
<b><u>Group 4</u></b>		
1.	Chung Wan and Mid-levels Area Committee	Mr. Pak Fun CHEUNG
2.	Island District	Mr. Kit-sing LAM
3.	The “Star” Ferry Piers Co. Ltd.	Mr. Johnny T. H. LEUNG
4.	CityU Professional Services Ltd.	Mr. Raymond W. M. LEUNG



5.	HEC	Mrs. Mei NG
6.	HyD	Mr. S.W. NG
7.	Chung Wan and Mid-levels Area Committee	Mr. Shing-choi OR
8.	CEDD	Mr. Kenneth WONG
9.	Discovery Bay Transportation Services Ltd	Mr. Kenneth WONG
10.	Is District	陳金漢先生
<b><u>Group 5</u></b>		
1	HEC	Mr. Chit Kwai CHAN
2.	Planning Department	Mr. John CHAN
3	ACLA	Mr. Gavin COATES
4.	HK General Chamber of Commerce	Dr. Sujata GOVADA
5.	C&W DC	Mr. Kin-lai LAM
6.	-	Mr. Davy TO
7.	The Chinese General Chamber of Commerce	Mr. T.K. WAI
8.	Discovery Bay Transportation Services Ltd	Mr. Chris WONG
9.	C&W DO	Ms. Teresa WONG
10.	HKU	Mr. Arlen YE
11.	HEC	Mr. Paul ZIMMERMAN
<b><u>Group 6</u></b>		
1	Park Island Transport Co Ltd.	Ms. Jasmine CHAN
2.	HKIP	Mr. Kim CHAN
3	CEDD (Headquarters)	Mr. Kin-keung CHAN
4.	HKIA	Mr. See Chung CHANG
5.	ASD	Mr. Raymond FUNG
6.	DSD	Mr. David S. H. LEUNG
7.	Chung Wan and Mid-levels Area Committee	Mr. Chi-wah MAN
8.	Centre for Envir'l Policy & Resources Mgt	Ms. Yau Tik SHAN
9.	Planning Department	Ms. Sophie S. Y. YAU
10.	Island District	杜光標先生



## Appendix II – Questionnaire for The Random Sample Survey

### 「中環海濱與我」公眾意見調查 – 問卷

#### 第一部份 自我介紹

我是香港城市大學的訪問員，現正受「共建維港委員會」委託進行一項公眾意見調查，就如何改進中環碼頭及鄰近地區（出示地圖）收集意見。請花數分鐘時間回答以下問題。

#### Section One: Self Introduction

I'm an interviewer of City University of Hong Kong. The University has been commissioned to conduct a survey to solicit public opinion on the Central Ferry Piers and the adjoining areas (show the map). Please spare a few minutes to answer the following questions.



- (1) 如果需要改進中環碼頭和鄰近地區，你認為這個地方應發展作甚麼用途呢？（工作人員出示提示卡，受訪者最多選 4 項）

If the Central Ferry Piers and the adjoining areas are to be enhanced, what do you think should be the major functions of the area? (Interviewer to present cue cards; respondents can choose at most 4 items)

1. 地標：成為香港地標   
Landmark: to be Hong Kong's landmark
2. 康樂場地：如作為晨運和健身的地方   
Venue for recreation: e.g. for doing morning exercise or fitness exercise
3. 文娛：如作為文化藝術和表演場地   
Recreation: e.g., as a venue for cultural or performance arts
4. 交通：方便市民及遊客接駁海、陸、空的交通   
Transportation: to facilitate citizens' connect to sea, land, or air transportation
5. 節目場地：提供海上活動、節目   
Venue for activities: providing activities or programmes at sea
6. 小型商業：如設有小商舖、攤檔   
Small scale commercial use: e.g., establishing small shops or stalls
7. 大型商業：如發展商場、酒店   
Large scale commercial use: e.g., developing commercial complex or hotels
8. 休閒：如供市民休息的地方、供人們眺望海景   
Leisure: e.g., for citizens to relax or enjoy the sea view
9. 旅遊：成為遊客景點或好去處   
Tourism: to be an attraction or must-go site
10. 住宅：作一般地產項目發展   
Residential: for ordinary residential development
11. 連貫地區：將中環連成一起、連接灣仔海旁、信德中心   
Connecting areas: to connect the Central, Wanchai harbourfront, and Shun Tak Centre

其他，請註明 \_\_\_\_\_

Others, please specify \_\_\_\_\_



(2) 交通而言，你較贊成...

As to transportation, do you agree with the following?

- |    |   |                          |  | 無意見<br>No idea           |
|----|---|--------------------------|--|--------------------------|
| 1. | 保留原有碼頭<br>Retain the ferry piers                      | <input type="checkbox"/> | 還是將碼頭遷離這地帶<br>Or relocate the ferry piers  | <input type="checkbox"/> |
| 2. | 保留巴士總站<br>Retain the bus terminal                     | <input type="checkbox"/> | 還是將巴士總站，改為上落客站<br>Or convert the bus terminals into pick-up and drop-off stations      | <input type="checkbox"/> |
| 3. | 保留小巴總站<br>Retain the mini-bus terminal                | <input type="checkbox"/> | 還是將小巴總站，改為上落客站<br>Or convert the mini-bus terminals into pick-up and drop-off stations | <input type="checkbox"/> |
| 4. | 將車站保持在地面<br>Maintain the bus stations at ground level | <input type="checkbox"/> | 還是將車站設於地面以下<br>Or move ground level bus stations underground                           | <input type="checkbox"/> |

你是否贊成在這地帶...

Do you agree ...

5. 加設穿梭單軌鐵路 Build mono-rail shuttle train
6. 提供穿梭巴士服務 Offer shuttle bus service
7. 加設電車路線抵達這裡 Extend tram service to reach here
8. 加設直升機坪供乘客上落 Build helicopter landing pad
9. 加設行人輸送帶 Build travellators
10. 加設讓乘客寄存行李的服務 Add left luggage service
11. 改善路標或交通指示 Improve signage or traffic signs
12. 設置連接商業區及海旁設施的通道 Build pathways to connect the business area and the harbour-front facilities
13. 在車站之上興建一個平台讓行人行走，將人和車輛分隔開來 Build a deck above the bus stations in order to separate the pedestrians and the cars
14. 禁止車輛進入，將它改成行人專用區 Restrict vehicle to enter this Area in order to convert it to a pedestrian area

(3) 在改進後，你認為在這一帶的環境設計方面，以下提到的是否重要？

After the enhancement, do you think it is important to have the following items in the design of the environment?

1. 充滿綠化的花園



- Green garden
2. 展覽長廊   
Gallery for holding exhibition
3. 海濱長廊   
Promenade at harbour-front
4. 介紹每個離島的展覽廊   
Exhibition gallery to introduce the different outlying islands
5. 介紹中上環的展覽廊   
Exhibition gallery to introduce the Central and Sheung Wan
6. 行人專用區   
Pedestrian area
7. 有蓋行人天橋   
Covered footbridge
8. 利用碼頭上蓋作文娛用途   
Use the roof tops of the piers for leisure purposes
9. 廣場、空地   
Open air plaza
10. 人工沙灘   
Man-made beach
11. 健身徑、緩跑徑   
Exercise trail, jogging trail
12. 觀景台、瞭望鏡   
Viewing platform, telescopes
13. 公眾座位   
Public seating areas
14. 表演場地   
Performance venue
15. 兒童遊樂場   
Children's playground
16. 釣魚區   
Fishing area
17. 單車徑   
Cycling track
- 其他，請註明 \_\_\_\_\_  
Others, please specify \_\_\_\_\_



(4) 至於服務方面，你認為在這裏設立以下各項，是否重要？

How about service? Is it important to have the following items here?

1. 售賣小食的店舖   
Shopping for selling snacks
2. 露天茶座   
Open-air restaurants, bars
3. 露天酒吧   
Open-air bars
4. 傳統香港特色商店   
Traditional Hong Kong style shops
5. 書店   
Book shops
6. 圖書館   
Library
7. 博物館   
Museum
8. 音樂中心   
Music centre
9. 跳蚤市場   
Flea market
10. 生態公園   
Eco-park
11. 婚姻註冊處   
Marriage registry
12. 公廁   
Public toilet
13. 人力車服務   
Rickshaw service
14. 旅客資訊站   
Tourists information booth
15. 警崗   
Police point

其他，請說明 \_\_\_\_\_

Others, please specify \_\_\_\_\_



(5) 至於以下一些美化環境的設計建議，你認為是否重要？  
How about the decorative elements? Are they important?

- |  |                          |
|--|--------------------------|
| 1. 具特色的地標、雕塑<br>Stylish landmark or sculptures | <input type="checkbox"/> |
| 2. 噴水池<br>Fountain                             | <input type="checkbox"/> |
| 3. 具特色的街燈<br>Stylish street lamps              | <input type="checkbox"/> |
| 4. 優美的燈飾<br>Elegant decorative lightings       | <input type="checkbox"/> |
| 5. 園藝花木<br>Green plants                        | <input type="checkbox"/> |
| 其他，請說明 _____<br>Others, please specify _____   |                          |

(6) 在設計特色方面，你較贊成...  
As to design features, do you agree with the following....

- |   |   |                          |                          |
|---|---|--------------------------|--------------------------|
|   |   |                          | 無意見<br>No idea           |
| 1. 採用美輪美奐的設計<br>Beautiful and imposing design <input type="checkbox"/>                                | 還是平實、樸素的設計<br>Or simple and plain design <input type="checkbox"/>                         | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. 外觀上應是現代化的<br>Modern outlook <input type="checkbox"/>   | 還是具香港特色<br>Or with Hong Kong characteristics <input type="checkbox"/>                     | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. 設計應是容易維修和清潔<br>Easy to maintain and clean <input type="checkbox"/>                                 | 還是美觀更為重要<br>Or beautiful outlook is important <input type="checkbox"/>                    | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. 建築物不應阻礙海景<br>Built structures should not obstruct the sea view <input type="checkbox"/>            | 還是可容許有較高的建築<br>Or permit to build tall buildings <input type="checkbox"/>                 | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. 融合中環商業財經中心的特色<br>Incorporate the features of the Central financial centre <input type="checkbox"/> | 還是不用考慮這特色<br>Or no need to consider this characteristic <input type="checkbox"/>          | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. 減少車輛進入這區域<br>Reduce inflow of vehicles into the area <input type="checkbox"/>                      | 還是將這裏保持作為交通中轉站的角色<br>Or maintain the role of traffic interchange <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |



(7) 請問你途經此處的原因？ (請✓所有適合者)

Could you please tell me the reason (s) why you are here? (check all those that apply)

- 住在中上環及鄰近地區  
Living in Central, Sheung Wan or nearby areas
- 住在離島地區  
Living on outlying islands
- 在中上環一帶工作/上學  
Working or studying in Central, Sheung Wan or nearby areas
- 在離島工作/上學  
Working or studying on outlying islands
- 並非住在中上環或離島，只是來到這區逛逛  
Not living in Central, Sheung Wan or outlying islands, but happen to be here
- 並非住在中上環或離島，只是打算到離島消閒/探人  
Not living in Central, Sheung Wan or outlying islands, but planning to go to the islands for leisure or visiting friends/relatives
- 外地訪港旅客  
Non-local tourists
- 其他 \_\_\_\_\_  
Others \_\_\_\_\_

(8) 請問你的年齡大約是...

Your age is

- |                                  |                                |                                |
|----------------------------------|--------------------------------|--------------------------------|
| <input type="checkbox"/> 12-14 歲 | <input type="checkbox"/> 15-20 | <input type="checkbox"/> 21-30 |
| <input type="checkbox"/> 31-40   | <input type="checkbox"/> 41-50 | <input type="checkbox"/> 51-60 |
| <input type="checkbox"/> 60 歲或以上 |                                |                                |

(9) 請問你的教育程度大約是...

Your education level is

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> 小學程度或以下<br>Primary or lower | <input type="checkbox"/> 中學<br>Secondary | <input type="checkbox"/> 大專或以上<br>Tertiary |
|--|--|--|

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### 工作人員填寫

#### Filled in by Interviewer

- |          |                                     |                              |                               |
|----------|-------------------------------------|------------------------------|-------------------------------|
| 日期：      | <input type="checkbox"/> 週日，星期_____ | <input type="checkbox"/> 星期六 | <input type="checkbox"/> 星期日  |
| Day:     | Weekdays _____                      | Saturday                     | Sunday                        |
| 時間：      | <input type="checkbox"/> 上午繁忙       | <input type="checkbox"/> 非繁忙 | <input type="checkbox"/> 下午繁忙 |
| Time:    | Morning peak                        | Non-peak                     | Afternoon peak                |
| 語言：      | <input type="checkbox"/> 廣東話        | <input type="checkbox"/> 普通話 | <input type="checkbox"/> 英語   |
| Language | Cantonese                           | Putonghua                    | English                       |
| 性別：      | <input type="checkbox"/> 男          | <input type="checkbox"/> 女   |                               |
| Sex      | Male                                | Female                       |                               |



## **Appendix III** – Semi-structured Questionnaire for Face-to –Face Interviews

### 面頁 Cover Sheet

由工作人員填寫 Filled in by Interviewer

受訪者姓名：\_\_\_\_\_ 職位：\_\_\_\_\_

Interviewee's name: \_\_\_\_\_ Position: \_\_\_\_\_

機構/ 公司名稱：\_\_\_\_\_

Organization / company: \_\_\_\_\_

- 受訪者所屬類別： (1) 區內使用者 Users in the Captioned Area  
 Categories of Interviewee (2) 與中環海濱有關的團體 Harbourfront-related Organizations  
 (3) 專業團體/學術界 Professional Institutes/Academic People  
 (4) 社區領袖 Community Leaders  
 (5) 商界 Business Sector  
 (6) 其他 Others

### 聯絡記錄 Record of Contacts :

聯絡次數 Number of Contact	日期 Date	結果 (如：不成功的原因) Result (e.g. reasons of failure)
第一次 First Attempt		
第二次 Second Attempt		
第三次 Third Attempt		

訪問日期： \_\_\_\_\_月\_\_\_\_\_日 上/ 下午\_\_\_\_\_時至\_\_\_\_\_時  
 Date: \_\_\_\_\_ month \_\_\_\_\_ day am / pm \_\_\_\_\_ to \_\_\_\_\_

工作人員名稱： \_\_\_\_\_

工 作 員 簽 署：

Interviewer's name

Signature

### 自我介紹 Introduction

我是香港城市大學專業顧問有限公司的訪問員，現正受「共建維港委員會」委託進行一項焦點意見調查，就如何改進中環碼頭及鄰近地區收集意見。多謝你答允接受訪問。

I'm an interviewer appointed by the CityU Professional Services Ltd. The University has been commissioned by the Harbour Enhancement Committee to conduct an in-depth interview with selected people to solicit their opinions about the enhancement of the Central Ferry Piers and the adjoining areas. Thank you for granting us the opportunity to meet you.



最後的調查報告將會向公眾發佈，而你以個人身份提供的資料及意見，將會與其他訪問的資料整合分析。個別問卷的資料會絕對保密，只供研究員查閱。

The final report will be open to the public, but only grouped data will be presented. Your personal identity and the information as well as the opinions given will not be disclosed, and will only be examined by the investigators.

開始訪問前，先展示中環碼頭及鄰近地區的地圖及照片。

Before we start, let me show you the map of the Central Ferry Piers and the adjoining areas and some of the photos.

.....

### 問卷內容 Semi-structured questionnaire

- (1) 你認為現在的中環碼頭及其鄰邊用地有沒有改善的需要？  有  沒有  
Do you think there is a need to improve the usage in Central Pier and its adjoining area?  
 Yes  No
  
- (2) 如果需要改善中環碼頭和鄰邊用地，你認為這個地方最適合增設那類用途呢？請說明你的原因。（如有需要工作人員出示提示卡）  
If the Central Ferry Piers and the adjoining areas are to be enhanced, what do you think should be the major functions of the area? Please explain your views. (Interviewer presents cue cards, if necessary)

### 提示卡 Cue Card

1. 加強建築設計及設備，成為香港地標之一，配套發展本地旅遊事業 Landmark: to be Hong Kong's landmark, to promote tourism
2. 增設康樂及休閒空間 Venue for leisure and recreation: e.g. for doing morning exercise or fitness exercise
3. 增設文化藝術和表演設施和場地 Venue and facilities for cultural or performance arts
4. 強化海、陸、空交通接駁系統 Transportation: to facilitate citizens' connect to sea, land, or air transportation
5. 增設商業活動：小商舖或大商場 Small scale commercial use: e.g., establishing small shops or stalls
6. 增設住宅發展 Residential: for ordinary residential development
7. 加強連貫海旁一體化的整合和功能 Connecting areas: to connect the Central, Wanchai harbourfront, and Shun Tak Centre into an integrated area
8. 有沒有其他建議 Any others suggestions

建議用途 1 ( ) 原因及說明：

Function 1 ( ) Reasons and explanation:

\_\_\_\_\_





意見。(如有需要可出示提示卡)

After the enhancement, what do you think should be included in the design of the environment in these areas? (If necessary, present cue card)

提示卡 Cue Card

1. 充滿綠化的花園	Green garden
2. 展覽長廊	Gallery for holding exhibition
3. 海濱長廊	Promenade at harbour-front
4. 介紹每個離島的展覽廊	Exhibition gallery to introduce the different outlying islands
5. 介紹中上環的展覽廊	Exhibition gallery to introduce the Central and Sheung Wan
6. 行人專用區	Pedestrian area
7. 有蓋行人天橋	Covered footbridge
8. 廣場、空地	Open air plaza
9. 健身徑、緩跑徑	Exercise trail, jogging trail
10. 觀景台、瞭望鏡	Viewing platform, telescopes
11. 公眾座位	Public seating areas
12. 表演場地	Performance venue
13. 兒童遊樂場	Children's playground
14. 釣魚區	Fishing area
15. 單車徑	Cycling track
16. 其他	Others





How about service? What services should be provided here? Please give your suggestions and explanations. (If necessary, present cue card)

提示卡 Cue Card

1. 售賣小食的店舖	Shopping for selling snacks
2. 露天茶座	Open-air restaurants
3. 露天酒吧	Open-air bars
4. 傳統香港特色商店	Traditional Hong Kong style shops
5. 書店	Book shops
6. 圖書館	Library
7. 博物館	Museum
8. 音樂中心	Music centre
9. 跳蚤市場	Flea market
10. 婚姻註冊處	Marriage registry
11. 公廁	Public toilet
12. 人力車服務	Rickshaw service
13. 旅客資訊站	Tourists information booth
14. 警崗	Police point
15. 其他	Others

建議服務 1 ( \_\_\_\_\_ ) 原因及說明:

Service 1 ( \_\_\_\_\_ ) reason and explanation:

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建議服務 2 ( \_\_\_\_\_ ) 原因及說明:

Service 2 ( \_\_\_\_\_ ) reason and explanation:

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建議服務 3 ( \_\_\_\_\_ ) 原因及說明:

Service 3 ( \_\_\_\_\_ ) reason and explanation:

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(5) 至於以下一些美化環境和設計的建議，你認為是否重要？請加以說明你的看法。  
How about the decorative elements? Are the following important? Please explain your view.

- |              |                                |                          |
|--------------|--------------------------------|--------------------------|
| 1. 具特色的地標、雕塑 | Stylish landmark or sculptures | <input type="checkbox"/> |
| 2. 噴水池       | Fountain                       | <input type="checkbox"/> |
| 3. 具特色的街燈    | Stylish street lamps           | <input type="checkbox"/> |
| 4. 優美的燈飾     | Elegant decorative lightings   | <input type="checkbox"/> |
| 5. 園藝花木      | Green plants                   | <input type="checkbox"/> |

原因及說明: Reason and explanation:

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就美化環境和設計方面有否其他意見，請說明 Any other suggestions, please specify:

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(7) 你認為以下的特色對這區域有多重要？請加以說明你的看法。

How important do you think the following design features are? Please explain your view.

	非常 重要 Very important (1)	重要 Important (2)	不重要 Not important (3)	毫不重要 Not important at all (4)	無意見 /不知道 No comments / Don't know (5)
1. 採用分層式建築，作交通、商戶和休憩用途 Use a multi-storied architectural design which cater for transportation, commercial and leisure uses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. 美輪美奐的設計 Beautiful and imposing design	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. 現代化的外觀 Modern outlook	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. 平實、樸素的設計 Simple and plain design	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. 容易維修和清潔 Easy to maintain and clean	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. 種植樹木，將這一帶綠化 Planting and greening the area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. 建築物不應阻礙海景 Built structures should not obstruct the sea view	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. 融合中環商業財經中心的特色 Incorporate the features of the Central financial centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. 將交通和休閒活動分開 Separate traffic and leisure activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. 減少車輛進入這區域 Reduce inflow of vehicles into the area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

原因及說明:

Reasons and explanation:

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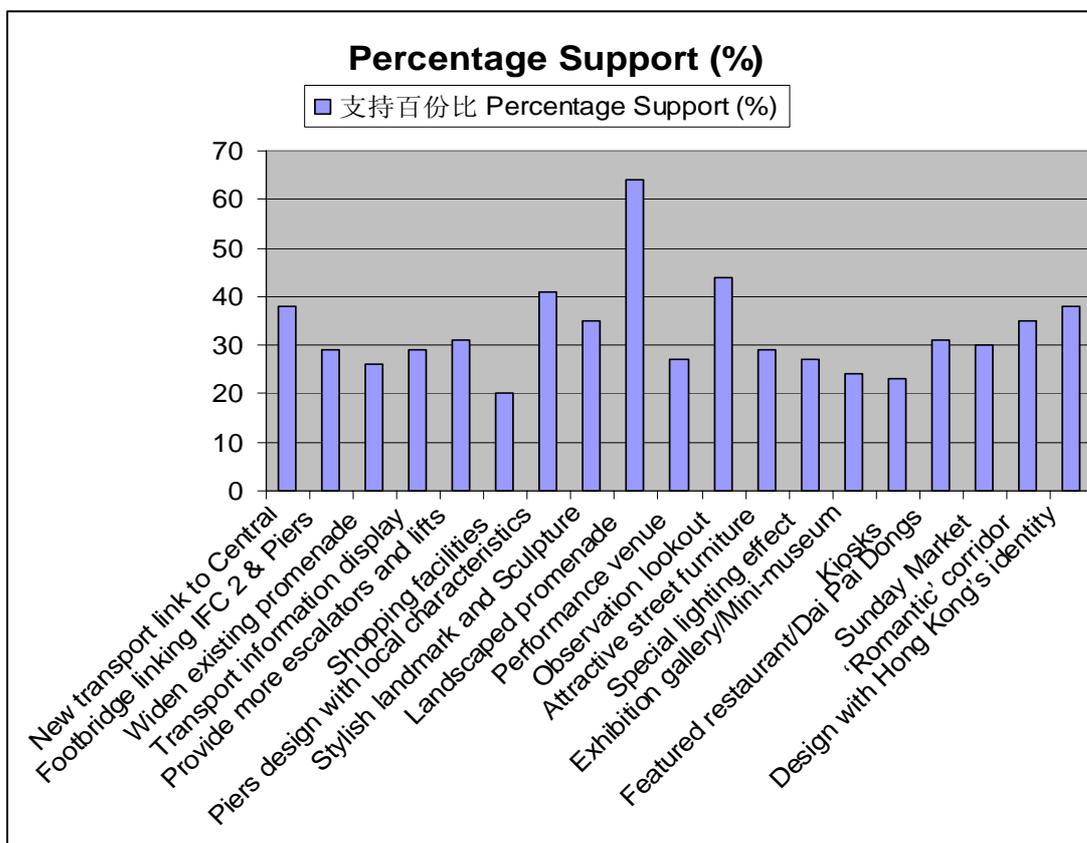




## **Appendix IV** – Participants in the workshop

	<b>Organization</b>	<b>Name</b>
<b><u>Tourism Group</u></b>		
1	PlanD	Ms. Carol Yuk-ming CHEUK
2	CE@H	Mr. Kay KU
3	Islands District	Ms. Amy Wing-sheung YUNG
4	Marine Officer	Mr. Chi -ping HO
5	Island District Office	Ms Decem LAM
6	HKIP	Ms. Yuen Yee PONG
7	CityU	Mr. Raymond LEUNG
<b><u>Leisure Group</u></b>		
1	HPLB	Ms. Lydia LAM
2	CEDD	Mr. Keith TANG
3	HK Arts Development Council	Ms. Wendy TSO
4		Mr. Yeuk-lun TO
5	CEDD	Mr. Kin-keung CHAN
6	中環及半山分區委員會	鍾孟齊先生
7	PlanD	Ms. Sophie YAU
<b><u>Commercial Group</u></b>		
1	HEC	Mr. Alvin KWOK
2	The Real Estate Developers Asso. of HK	Mr. Shuki LEUNG
3	HPLB	Mr Bryan LI
4	PlanD	Ms. Helen WAN
5	ACLA Ltd.	Mr. Gavin COATES
6	Centre for Envir'l Policy & Resource Mgt	Dr. Wai-ying LEE
7	Civil Div. of HKIE	Ir. Timothy SUEN
8	Hong Kong District Planning Office	Ms. Amy Ming-yee WU
<b><u>Transportation Group 1</u></b>		
1	Peoples Council on Sustainable Deve.	Dr. Wing-tat HUNG
2	MTR	Mr. Kam-shing LEUNG
3	Centre for Envir'l Policy & Resource Mgt	Mr. Man-hon LI
4	Citybus Ltd.	Mr. Mistral SIN
5	HEC	Mr. Vincent NG
6	Discovery Bay Transportation Services Ltd.	Mr. Chris WONG
7	CEDD	Mr. Ching-piu Kenneth WONG
<b><u>Transportation Group 2</u></b>		
1	KMB Co	Mr. Chi-kei FOK
2	Environment Concern Sub Committee, The Chinese General Chamber of Commerce	Dr. Tze-kong WAI
3	The Chartered Institute of Logistic & Transport in HK	Mr. Kong-yui LEUNG
4	Highways Depart.	Mr. S.W.NG
5	HEC	Mr. Paul ZIMMERMAN

## Appendix V – Chart of Questionnaire findings





## **Appendix VI** – Participants in public forum

<b>Name</b>	<b>Organization</b>	<b>Name</b>	<b>Organization</b>
Annelin Connell	Clear The Air	Hon Patrick LAU Sau-shing	Legislative Council
Margaret Chan	PlanD	Dr Alvin Kwok N.K	HEC
Evonne Ko	Discovery Bay Transportation Services Limited	Mr Vincent Ng	HEC
Charlotte Leung		CHENG lai-king	Central and Western DC
Lai Pong Wai	CU	LEE kwai-chun	Island DC
To Yeuk Lun		Ava Ng	PlanD
Leung Kam Shing		Raymond Wong	PlanD
Yoki Yah	CU	T W Ng	PlanD
Joanna Lee	CU	Ernest Wong	PlanD
Cheska Ng		Edmond Chiu	PlanD
Ophelia Leung	HKU SPACE	Prof C M Tam	CPS
Keith Tang	CEDD	Dr Billy Ho	CPS
Fok Chi Kei	KMB	Dr M Y Leung	CPS
S W Ng	HyD	Dr Thomas Tong	CPS
Edward Leung		Dr Charlie Xue	CPS
Helen Cooper		Kelvin Manuel	CPS
K C Koo	Fugro (HK) Ltd.	Kalam Cheung	CPS
Prof. Bernard Lim	HKIA	Raymond Leung	CPS

**Remarks:** *The above list only includes some of the attendants as not all participants signed in before joining the Public Forum.*